



# CHARTERED INSTITUTE OF CUSTOMER RELATIONSHIP MANAGEMENT

★ Education

★ Certification

★ Recognition

Under the Chartered-Ship House Bill No. 736 2014

## Announces Direct Membership and Re-certifications

CICRM is an International Professional and Examination body recognised by law to engage in training, re-training and carrier development in Customer Service and Customer Relationship Management

CATEGORIES	ENTRY QUALIFICATION	FEES
<b>GRADUATE MEMBER</b>	Fresh graduates with minimum of HND/B.Sc in Customer Service, Customer Relationship, Strategic Management, Marketing, Public Relations, Business Administration, Mass Communication, or Equivalent Professional Qualifications	<b>₦35,000</b>
<b>ASSOCIATE MEMBER</b>	Graduates with minimum of HND/B.Sc in Customer Service, Customer Relationship, Strategic Management, Marketing, Public Relation, Business Administration, Mass Communication, or Equivalent Professional Qualifications with at least 2 years working experience in customer service/care.	<b>₦75,000</b>
<b>FULL MEMBER</b>	Graduates with minimum of HND/B.Sc in Customer Service, Customer Relationship, Strategic Management, Marketing, Public Relations, Business Administration, Mass Communication, or Equivalent Professional Qualifications with at least 7 years working experience in customer service management	<b>₦100,000</b>
<b>FELLOW MEMBER</b>	Working Professionals, Managers, C.E.O, General Managers with minimum of Masters Degree or Equivalent Professional Qualifications with at least 15 years working experiences (through invitation by the council and must have been a full member of similar professional body for at least 7 years)	<b>₦200,000</b>

**Re-Certification Fee:** All members applying for recertification of their old certificate **MUST** pay the sum of **₦15,000**. All applicant must ensure he/she must have paid their annual subscription till date.

**Method of Application** Download Application form via: [www.cicrmglobal.org](http://www.cicrmglobal.org). All completed forms should be submitted with CV, self address stamped envelope, 2 Passport, Photocopy of credentials with **N5,000 for application fee** payable to the Institute's a/c in **Access Bank Account No: 0006609089** or **Sterling Bank Account No: 0028489792** in favour of the Institute including the Membership fee. All forms must reach the Institute latest a week before induction date.

**Membership Upgrading Fee:** Associate to Full Member **N25,000**, Applicants must have been an Associate for 5 years

### MEMBERSHIP INDUCTION VENUES AND DATES

**Time** 10.00am prompt

**ABUJA: Saturday, 15th August, 2015** **VENUE** Merit House Maitama, Abuja

**IBADAN: Saturday, 10th October, 2015** **VENUE** Premier Hotel, Mokola Ibadan

**P-H: Saturday, 19th September, 2015** **VENUE** Beverly Hills Hotel Plot 130, Woji Road, GRA Phase II, P/H.

**LAGOS: Saturday, 17th October, 2015** **VENUE** Excellence Hotels and Conference Centre, Ogba

**Note:** Membership plaque is optional, but cost N10,000, applicable to interested members pls call 07025725490

### FOR FURTHER ENQUIRIES AND SUBMISSION OF FORM, PLEASE CONTACT

#### PORT-HARCOURT

Brainsuite Consulting Limited, No. 69, Rumuola Opp. College of Arts & Science, (By Eligbam Junction) Port-Harcourt, Tel: 08033242745, 08081375512.

#### OYO STATE

First Floor, Genesis Building, Opp. YMCA, 21 Joyce 'B' Road, Off Ring Road, Ibadan. Tel: 08060156405, 08053069125

#### ABUJA

Suite D31, 3rd Floor, Danziyal Plaza, Opp. NNPC Mega Filling Station, Olusegun Obasanjo Way, CBD, FCT/ABUJA. Tel: 08052205070, 07032150324

### FOR FURTHER ENQUIRIES, PLEASE CONTACT

#### International Head Office:

Chartered Institute of Customer Relationship Mgt.  
3115, Division Street, Carson City Nevada 89703,  
State of Nevada, United State of America.  
[www.cicrmglobal.us](http://www.cicrmglobal.us)

#### Nigeria Head Office

Chartered Institute of Customer Relationship Management,  
No.3, Ijaiye Road, Opposite Mobil Filling Station, MR. BIGGS,  
Ogba-Ikeja, Lagos State. Tel: 07025725490, 09099175074  
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